

CASE STUDY

AWS Managed Services Support for Morgan & Morgan



MORGAN & MORGAN

Platform
AWS

Services Implemented

- EC2
- RDS
- Amazon Transcribe

Since 1988, Morgan & Morgan has been fighting for the people. Every client who walks through our doors is treated the same way John wished his family would have been treated all those years ago. No one, no matter who they are, or where they're from, should ever feel powerless when fighting for the justice and compensation they deserve.

With over \$10+ Billion dollars recovered for clients with offices across 49 states + Washington D.C. and a team of attorneys over 800 strong, Morgan & Morgan provides legal services and support for everyone everywhere. Morgan & Morgan came to work with Connectria in 2020 for AWS managed services and support.

Challenge

Morgan & Morgan came to Connectria for help managing an existing AWS account. Morgan & Morgan had a transitioned several key players within their IT department and was unfamiliar with what was contained in its existing AWS account.

Connectria was able to transition the brownfield AWS account and assume managed services. By allowing Connectria to manage Morgan & Morgan's infrastructure, its internal team could focus on application support and development. The existing AWS account was unmanaged prior to Connectria and therefore the account had lost access keys needed for several AWS instances.

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Solution

Losing access to AWS EC2 Instances can happen for many different reasons and Connectria sees this most often in technology departments with high levels of turnover. When this happens, there is a need to recover access to these instances. Connectria helped Morgan & Morgan by going through a .pem key-pair file rekeying exercise to recover access to the AWS instances.

Connectria set up AWS managed services and support including advanced operational support, advanced security & compliance support, as well as cost optimization services to optimize and streamline Morgan & Morgan's existing AWS environments. After onboarding, Connectria helped to consolidate and clean up AWS instances that had reached end of life.

The Results

Overall, Connectria helped Morgan & Morgan assess and streamline its AWS environments and to split AWS account to better follow best practices. Connectria's AWS managed services provided cost optimizations as well as new and dedicated monitoring and support for Morgan & Morgan.



About Morgan & Morgan

Founded in 1988 and headquartered in Orlando, Florida, Morgan & Morgan is a law firm that specializes in nationwide mass tort litigation. The firm handles cases including personal injury, negligence, insurance disputes, defective product suits, class action suits, and more.

Our firm owes its success to the wonderful people who work here. We have a support team of more than 3,000 across the country. These paralegals, case managers, case evaluation specialists, receptionists, engineers, and developers make sure that our clients are taken care of every step of the way.

For more information visit www.forthethepeople.com

About Connectria

From Fortune 100 enterprises to medium and small businesses, Connectria provides managed cloud, managed services, and compliant cloud security solutions to more than 1,000 global customers. Working as an extension of each customer's IT team, we deliver technology-agnostic solutions consistently, with depth and breadth of engineering expertise, scalable solutions, and speed to market. Our "No Jerks Allowed" philosophy includes flexible terms, straight-forward pricing, and custom solutions. With a culture based on integrity and an unwavering employee commitment to treating every customer with a relentless focus on satisfaction, it's easy to do business with Connectria.



Connect with us today

Talk to one of our IT advisors by calling **800.781.7820** or reaching out to us by email: sales@connectria.com.

