

## SOLUTION BRIEF

# AMAZON WEB SERVICES (AWS), POWERED BY TRiA™

Connectria's comprehensive suite of managed services for AWS, powered by TRiA™, our multi-cloud management platform, can help you achieve your performance, security, and cost-optimization goals.

### The public cloud without the worry

AWS delivers some of the most advanced cloud computing solutions in the world, but for many organizations, the public cloud can be challenging to implement and manage. This is especially true for organizations that must maintain the highest levels of security or compliance with industry regulations and standards.

When you work with Connectria, we will optimize your AWS cloud environment to meet your goals and objectives no matter your industry. We'll also stay with you after you go-live to ensure your AWS cloud is meeting your requirements for performance, security & compliance, and cost.

**Monitor your performance 24x7** – Connectria's advanced monitoring ensures your AWS environment is always up and running at peak performance.

- See everything we see through TRiA which provides a view of all of your cloud environments.
- Stay proactively alerted to problem areas.
- Get the performance your business demands from the insights in our reports and recommendations.

**Get compliant and stay compliant** – Our public cloud experts have helped customers get compliant and stay compliant with all of the most common industry standards and regulations: PCI DSS, HIPAA/HITECH, GDPR, and more. We can also set up alerts and routines to address any unique requirements or concerns. Once you're up and running, our Security Operations Center (SOC) will monitor your AWS applications and data 24x7 to support and protect your compliant environment.

**Optimize your investment** – Our cloud experts can help you lower your total cost of ownership and improve asset utilization by monitoring AWS usage and looking for unused, underutilized, or inappropriately used resources. We'll provide reports and guidance on how best to optimize your spend, including the use of AWS Reserved Instances, so you get the most for your investment.



“Connectria is undeniably one of the leaders within the Managed AWS market... not many vendors can do what they do.”

**Patrick McCollum**  
CTO, ATSG Corporation

## All of your clouds, all in one place

If you've deployed different clouds for different workloads, the TRiA Cloud Management Platform can provide a view into of all of your cloud environments for ultimate visibility and control. With TRiA you can monitor both your public and private clouds 24x7, supporting a consistent approach to cloud policies and compliance across all environments. The TRiA Cloud Management Platform comes standard with all of our managed cloud services, including AWS.

## Extend your IT resources

Our cloud experts work as an extension of your IT team, focusing on time-consuming but essential administrative tasks, so you can focus on more strategic ones. With TRiA, these services and more come standard:

- 24x7 Custom Performance Monitoring & Alerts
- 24x7 Custom Restarts & Escalations
- 24x7 Technical Support & Account Management
- Virtual Private Cloud (VPC) Network Administration
- Data Backup & Restore Services
- O/S Systems Administration

## Mitigate your security and compliance risks

Managing security and compliance in an ever-changing landscape can be a challenge when your IT resources are stretched thin. AWS, powered by TRiA also includes a number of standard security and compliance features so you can leverage the AWS public cloud with confidence.

## Advanced 24x7 Intrusion Protection

- Advanced Security Information Event Management (SIEM) & Event Correlation
- Vulnerability Scanning
- Security Configuration Management & Change Control
- Real-Time Endpoint Protection (Antivirus & Host-based IPS)

## Advanced 24x7 Security Administration

- 24x7 Security Incident Response
- Managed AWS Firewall & VPN Support
- Multi-Factor Authentication Support
- Advanced Instance/Operating System Hardening



## DevOps Segregation of Duties

- Automated & Manual Code Deployments
- Audit Trail for Compliance
- Ensures Separation of Duties Between Development & Operations

## Advanced Compliance Services for HIPAA & PCI Environments

- Compliance Audit Assistance
- Advanced Data Encryption for Data at Rest & Data in Motion
- Application Access Controls
- Annual Compliance Assessment & Employee Controls (Connectria)
- Web Application Firewall (WAF) for AWS
- HIPAA Compliant Business Associates Agreements
- PCI DSS ROC & AOC Reports
- EU-US Privacy Shield Compliant Agreements

## The Connectria Advantage

### Increase your strategic contribution

With managed clouds powered by TRiA, we operate as an extension of your IT team, providing as much or as little assistance as you need to ensure you're meeting your internal SLAs for security, compliance, and resource availability while providing a strategic contribution to the future of your organization.

### Work with a pioneer in cloud computing

When you partner with us, you'll be taking advantage of the unrivaled experience that comes from working with a pioneer in cloud computing.

- 1st to deliver Private Cloud Hosting in 2005
- 1st to deliver HIPAA Compliant Cloud Hosting in 2007
- 1st to deliver fully automated High Availability Public Cloud Hosting in 2008
- Ranked 1st in Cloud performance by Compuware CloudSleuth

## Connectria HyperCare™

Running mission critical environments containing sensitive data requires a level of care above all others. Our HyperCare™ includes a comprehensive set of tools and processes, backed 24x7 by highly-skilled staff that is 100% focused on ensuring the security, reliability and performance of the systems they support. It's been honed over a 20-year period of successfully supporting the world's largest companies and the most complex environments.

## About Connectria

From Fortune 100 enterprises to medium and small businesses, Connectria provides managed cloud, managed services, and compliant cloud security solutions to more than 1,000 global customers. Working as an extension of each customer's IT team, we deliver technology-agnostic solutions consistently, with depth and breadth of engineering expertise, scalable solutions, and speed to market. Our "No Jerks Allowed®" philosophy includes flexible terms, straight-forward pricing, and custom solutions. With a culture based on integrity and an unwavering employee commitment to treating every customer with a relentless focus on satisfaction, it's easy to do business with Connectria.



## Connect with us today

Talk to one of our IT advisors by calling **800.781.7820** or reaching out to us by email: [sales@connectria.com](mailto:sales@connectria.com).

