Connectria's IBM AIX Hosting Resume

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Objective

Become an extension of your IT department by managing your IBM AIX systems with higher uptime & lower operating expenses all at a fraction of the cost of managing them on your own.

Experience

IBM AIX Remote Management and Administration| Since 1998

- Manage IBM AIX Infrastructure in our data centers as well client data centers
- First client in 1998, Deutsche Bank, one of the world's largest financial institutions
- Manages more Power Systems environments (Over 500) than anyone outside of IBM
- Exceptional strength in IBM AIX Cloud Solutions from Connectria
- Fortune 500 and small shops, no environment too big or too small
- Perfectly Sized: Large enough to have extensive depth & talent. Small enough to be extremely responsive
- Engineers' average tenure is 13+ years
- Enthusiastic about Disaster Recovery
- 4x Beacon Award Winner

Skills & Abilities

Remote Monitoring & Administration

- Manages over 275 IBM AIX environments
- Works 24/7 with 0 sick days… ever
- Operates a world-class monitoring & systems administration center
- Provides problem determination, problem resolution, vendor management, change management, PTF management
- Performs O/S upgrades, backups, restores, batch jobs, and daily maintenance of the environment
- Maintains higher uptime and reliability at reduced support costs
- Possesses industry leading skills in supporting IBM AIX environments for clients worldwide
- Also available on-premise

Compliance and Security
- Successfully undergoes independent 3rd party HIPAA assessments to demonstrate 100% HIPAA compliance
- Provides Managed Hosting Services that comply with PCI data security standards
- Certified SSAE 16 Type II

Awards & Certifications

- IBM Beacon Award winner (4x) – Latest win for HIPAA Environment based on the Flex System
- IBM Advanced Business Partner
- Awarded HostReview's Best Cloud Computing Provider
- Named 5x Inc. 500/5000 List of fastest growing private companies in America
- Consistently named a Best Place to Work (including 5x Top Workplace and 4x Computerworld Best Place to Work in IT) - Best places to work = Happy employees = Exceptional service to our clients
- 99.6% Customer Satisfaction (Approaching 70% Net Promoter) in recent customer surveys
- Embraces Connectria's No Jerks Allowed® Philosophy and Culture…Not a Jerk

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