

## SOLUTION BRIEF

# SECURITY & COMPLIANCE

Connectria's Managed Security and Compliance solutions can help you protect your workloads whether they're in a public cloud, in one of our SSAE 18 SOC1 and SOC 2 certified data centers, or in your own on-premises data centers. Our engineers have experience with all the most stringent standards and regulations including HIPAA/HITECH, PCI DSS, GDPR, and more.

### When it Comes to Security and Compliance, We're Relentless.

The mission-critical applications and data you use are the lifeblood of your business, and your customers are trusting you to keep their information secure. Relentless Security™ is a mindset instilled in every Connectria employee. It starts with choosing the right people, then leaving no stone unturned as we search for potential threats and vulnerabilities using a three-pronged approach honed from years of experience.

**Awareness** – An effective security strategy starts with situational awareness. We monitor multiple channels of information to stay on top of the ever-changing security landscape. These sources include vendor websites as well as third-party sites such as CERT, BugTraq, IBM X-Force, and more.

**Tracking** – We carefully review each security notice we receive to determine its criticality, and we monitor these threats as they evolve. Once the threat is verified, we contact our clients to discuss a remediation approach and then apply the patches or workarounds as approved. All notices are logged in our change management and trouble ticketing system so our clients can always review the status of the threats we're monitoring and the progress of remediation.

**Physical Security** – The physical theft of equipment and data is a big problem especially in industries like healthcare. Each of our data centers has round-the-clock security guards checking the credentials of employees and visitors. Internal access points require multi-factor identification and have 24x7 security camera monitoring as well.

### Your Go-To Resource

Our digital world is filled with potential hazards. Every business leader needs a team of people they can count on for answers to tough compliance and security questions. For many of our customers, we are that team. Connectria has provided compliant solutions to hundreds of customers, both large and small. We can help you adapt quickly to new regulations and new security threats, so you can build your business with confidence.



“When it comes to HIPAA Compliant Hosting, Connectria’s knowledge, reputation, clients and competitive pricing elevates them above the rest.”

**Patrick Karpen**  
President, DISC Corporation

## Mitigate Your Risks

No cloud is inherently compliant or secure, and offloading the management of your systems to a third-party provider doesn't absolve you of the need to protect your customers' personal information. You need to choose a provider that understands the stringent requirements of your industry and your business and will work with you to ensure they are met.

Connectria's data centers are independently audited by Kirkpatrick Price, a CPA firm that specializes in validating data center compliance with SSAE 18 (SOC1, SOC 2), HIPAA/HITECH, PCI DSS, and FISMA. We also have extensive experience with other regulations such as GDPR, HITRUST, FERPA, and Bill 198 (Canada) for which there are not yet official third-party certification processes available.

## We're Committed to You

Our security and compliance solutions are designed around the needs of our customers and backed by our No Jerks Allowed® company philosophy and experienced, certified engineers dedicated to your success. We pour our 20+ years of successfully supporting the world's largest companies and the most complex environments into everything we do.

**HyperCare** - Mission critical environments and sensitive data require a level of care that goes above and beyond the norm. HyperCare includes a comprehensive set of tools and processes backed by a highly skilled team of engineers that is 100% focused on ensuring the security, reliability, and performance of your systems.

**Dedicated Compliance Team** - Whether it's HIPAA, PCI, GDPR, or one of the many other industry regulations, our compliance experts are dedicated to assisting you in achieving your particular compliance goals. We use the TRiA Multi-Cloud Management Platform to track compliance objectives and ensure real-time enforcement of policies across both public and private clouds.

**Technology Agnostic** - We support a broad range of technologies including Windows, Linux, IBM i, AIX, VMware, Oracle and Citrix, and many others. Plus, we can help you reach your security and compliance goals whether you're housing your workloads in one of our independently audited and certified data centers or in a public cloud like AWS or Azure.

## The Connectria Advantage

- 1st to provide HIPAA-compliant clouds in 2007
- 4-time recipient of the IBM Beacon Award for HIPAA Compliant Private Cloud
- Annual, independent 3rd party HIPAA/HITECH compliance audit of all Connectria data centers and services
- Enterprise-Ready rating from Skyhigh CloudTrust™
- 100% Network Uptime and 99.9% Server Uptime SLA
- 100% secure SLA

## About Connectria

From Fortune 100 enterprises to medium and small businesses, Connectria provides managed cloud, managed services, and compliant cloud security solutions to more than 1,000 global customers. Working as an extension of each customer's IT team, we deliver technology-agnostic solutions consistently, with depth and breadth of engineering expertise, scalable solutions, and speed to market. Our "No Jerks Allowed®" philosophy includes flexible terms, straight-forward pricing, and custom solutions. With a culture based on integrity and an unwavering employee commitment to treating every customer with a relentless focus on satisfaction, it's easy to do business with Connectria.



## Connect with us today

Talk to one of our IT advisors by calling **800.781.7820** or reaching out to us by email: [sales@connectria.com](mailto:sales@connectria.com).

