

# SOLUTION BRIEF

## IBM I

IBM i is one of the world's most popular platforms with more than 150,000 systems installed worldwide in some of today's most successful companies. But as a platform with a 30-year history for exceptional performance, many businesses find they no longer have the in-house expertise to manage and maintain their systems.

### Exceptional services for an exceptional platform

Connectria's IBM i hosting and managed services allow you to continue leveraging the power and performance of your IBM i systems with solutions and services that extend your in-house skills to ensure reliability, security, and compliance.

**Improve availability** – 24x7 monitoring of your IBM i environment minimizes the loss of productivity and the significant loss of revenue that can result from even short-term downtime events.

**Ensure security and compliance** – Our 24x7 Security Operations Center and SSAE 18 SOC 2 certification allow our customers maintain compliance with HIPAA/HITECH, HITRUST, PCI, SOX, GDPR, FDA and other regulations that govern the protection of information.

**Increase resiliency** – We offer a range of disaster recovery options that help you minimize data loss and meet your specific recovery goals in the event of a disaster.

**Decrease operating expenses** – You can eliminate much of the overhead associated with maintaining a staff of qualified IBM i administrators and technicians and the costs of managing on-premises infrastructure by letting us monitor and manage your systems remotely or by housing your systems in one of our certified data centers.

**Smooth transitions** – Many companies find themselves managing IBM i systems due to mergers and acquisitions. If you've inherited an unfamiliar system, our managed and hosted IBM i services give you one less thing to worry about.

### Get a solution designed around you

We start by creating a custom managed hosting plan that meets your exact requirements. Our extensive portfolio of IBM i services allows us to create a solution where we provide as much or as little support as you need in the environment that best suits your business.

All managed hosting plans include the TRiA Multi-Cloud Management Platform, which provides a single unified view of all your managed cloud environments to provide maximum control and visibility into cloud performance, compliance metrics and cost optimization. Budgeting is easier, too, with an all-inclusive pricing model with one monthly fee and the flexibility you need to adapt to changing requirements without penalty.



“We know the System 38, 400, System i and Power System. In talking with a lot of vendors, we often felt we knew just as much as they knew....until we met Connectria.”

**Darren Yankin**  
CTO, Health Care Software, Inc.

## Choose the environment and service level that fits

We offer different IBM i environments and service options, so you can choose the one that fits your business and your goals perfectly.

**Remote monitoring** – Keep your IBM i systems on-premises without compromising resource availability. Our remote monitoring services keep an eye on your environment 24x7. We alert your staff to any potential problems using your escalation policies and procedures.

All our technicians and engineers are Connectria employees and US Citizens who've passed extensive background checks. Our advanced tools have been designed to support IBM i environments located in multiple data centers, so it's easy to add your IBM i environment located in your data center to our monitoring environment.

**Remote administration** – Realize higher uptime and reliability of your on-premises IBM i systems while using your IT budget more efficiently. With remote administration, our staff takes on the responsibility for full administration of the environment including problem determination, problem resolution, vendor management, change management, PTF management, backups, restores, batch jobs, and more.

Through advanced automation and economies of scale, we can typically provide these services at a lower cost than hiring your own IBM i administration staff.

**Dedicated Hosting** – Looking to offload even more overhead costs? IBM i dedicated hosting allows you to deploy your IBM i systems in one of our SSAE 18 SOC I and SOC II certified data centers. Once again, advanced automation and economies of scale allow us to run your systems more efficiently and cost-effectively, and with a lower carbon footprint, than it typically takes to run an on-premises data center.

Just as importantly, housing your systems in our data centers helps you achieve compliance with regulations such as HIPAA, PCI, SOX and GDPR – and stay in compliance as these regulations are updated with new requirements.

**Cloud Hosting** – With Connectria's IBM i Cloud Hosting, you can reduce CapEx by purchasing the IBM i capacity and support you need, when you need it, for as long as you need it. We manage most IBM i environments including IBM i V5R4, V6R1, V7R1, V7R2, V7R3.

IBM i Cloud Hosting gives you all the security, compliance, and reliability advantages of a dedicated cloud environment with the performance advantages of the IBM i platform. Plus, like our other cloud platforms, your IBM i cloud is easy to scale. You can add processor, memory or disk capacity to any IBM i Virtual Machine as needed, starting with as a little as 685 CPW and scaling up to more than 60,000 CPW.

## The Connectria Advantage

No other managed hosting provider has an IBM i resume like Connectria.

- Hosting over 900 IBM environments worldwide
- Average tenure of our IBM engineers is 20+ years
- Chair the IBM i LUG (Large User Group) and are the only hosting partner in the LUG
- Member of the IBM R&D team based in Rochester
- 4-time recipient of the IBM Beacon Award for HIPAA Compliant Private Cloud

## About Connectria

From Fortune 100 enterprises to medium and small businesses, Connectria provides managed cloud, managed services, and compliant cloud security solutions to more than 1,000 global customers. Working as an extension of each customer's IT team, we deliver technology-agnostic solutions consistently, with depth and breadth of engineering expertise, scalable solutions, and speed to market. Our "No Jerks Allowed" philosophy includes flexible terms, straight-forward pricing, and custom solutions. With a culture based on integrity and an unwavering employee commitment to treating every customer with a relentless focus on satisfaction, it's easy to do business with Connectria.



## Connect with us today

Talk to one of our IT advisors by calling **800.781.7820** or reaching out to us by email: [sales@connectria.com](mailto:sales@connectria.com).

