VENDOR CHECKLIST

HIPAA/HITECH COMPLIANT HOSTING

There are many vendors out there who offer HIPAA/HITECH Compliance Hosting services. To simplify your research process we picked out the top technical features and capabilities our customers typically require. Feel free to use this list to evaluate any hosting providers you are considering.

FEATURES	CONNECTRIA PROVIDED (Y/N)	COMPETITOR PROVIDED (Y/N)	COMPETITOR EXTRA FEE (Y/N)
SSAE-18 SOC 1 and SOC 2 Type II Certified Data Centers	Yes		
3rd Party Annual Assessment of 100% HIPAA/HITECH Compliance	Yes		
Sign One Business Associate Agreement (No 3rd Parties)	Yes		
Dedicated Security and Compliance Team	Yes		
Annual HIPAA Assessment Support	Yes		
Advanced 24x7 Data Center Security with Biometric Access Controls	Yes		
24x7 Support, Remote Hands and Online Customer Portal	Yes		
24x7 Security Operations Center (SOC)	Yes		
Monitored Intrusion Detection Systems (IDS)	Yes		
Server Intrusion Prevention (IPS)	Yes		
Monitored Distributed Denial of Service (DDoS) Mitigation	Yes		
Notification of Identified Security Incidents	Yes		
Blocking and Logging of Unauthorized Access Attempts	Yes		
Security Information Event Management (SIEM)	Yes		
Centralized Log Monitoring with Event Correlation	Yes		
File Integrity Management	Yes		
On Demand and Monthly External Vulnerability Scans	Yes		
In-House Security Services (No 3rd Parties)	Yes		
Detailed Audit Tracking	Yes		
1-Hour Hardware Replacement SLA	Yes		
100% Network Uptime and 99.9% Server Uptime SLA	Yes		
100% Secure SLA	Yes		
Encryption of Data at Rest (Encrypt Stored Data)	Yes		
Encryption of Data in Transit (Includes 3 SSL Certificates)	Yes		
Unmetered Encrypted Data Backups Stored Offsite	Yes		
Two-Factor Authentication Included	Yes		
Documented Data Destruction Services	Yes		
Managed Firewall Protection and VPN Access	Yes		
Server and Firewall Configuration Change Management	Yes		
Virus, Worm, Trojan and Malware Protection	Yes		
Proactive Operating System Security Patching	Yes		
Root/Admin Level SSH or Remote Desktop Access	Yes		
Automated O/S Installs and Updates	Yes		
Managed DNS	Yes		
HIPAA/HITECH Compliance on Amazon Web Services	Yes		
HIPAA/HITECH Compliance on Microsoft Azure	Yes		

For additional information feel free to reach out to your sales representative directly or contact us at sales@connectria.com.

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