

# APPLICATION PERFORMANCE MONITORING & MANAGEMENT

**You're No Longer Managing Servers.**

**Why Keep Fighting Your Software?**

You've finally moved to the Cloud. No more managing servers and infrastructure. But what about your software? How much time do you spend monitoring and troubleshooting your software development? With Connectria's Application Performance Monitoring and Management, now you don't have to.



# DON'T MONITOR & TROUBLESHOOT. DEVELOP.

Connectria's customers are very familiar with the benefits derived from hosting. After all, who wants to manage servers and IT infrastructure when it's not your core business? Time is precious. And it's no different when it comes to software development.

Given many of Connectria's customers architect, build, release and manage applications, it made perfect sense to team up with the leader in Application Performance Monitoring. As New Relic's premiere Global and Advanced Consulting Partner, Connectria has combined its extensive monitoring expertise with New Relic's highly recognized APM.



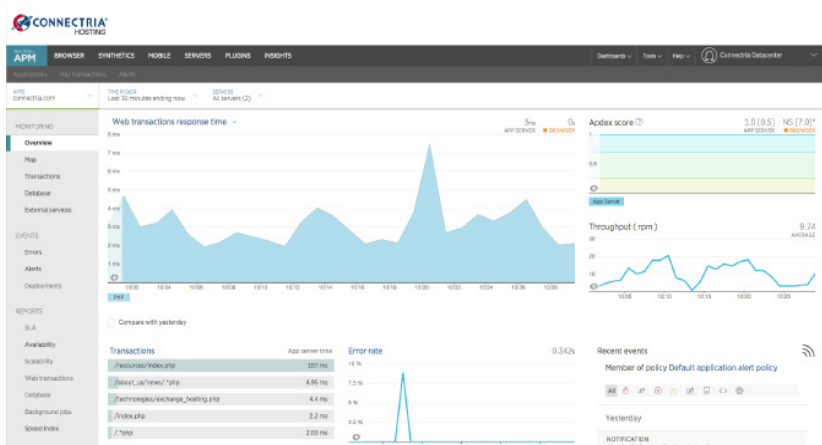
Leader in Gartner APM Magic Quadrant

## Connectria Application Performance Monitoring & Management

Whether your software runs in our data centers, in Amazon Web Services (AWS) or in Microsoft Azure, by using Connectria's 24/7 Application Performance Monitoring & Management services you can streamline and improve the performance of your software. Connectria will continually monitor the performance of your applications to quickly uncover issues and reduce resolution times so you can concentrate on writing new applications, and spend less time resolving issues.

Connectria can provide 24/7 Application Performance Monitoring & Management for web applications written in .NET, Java, PHP, Python, Ruby, Node.JS, iOS and Android. We can monitor and manage web applications running on servers, virtual machines, and instances within Connectria's data centers.

Our 24/7 Application Performance Monitoring & Management services can be deployed within minutes so you can gain access to your application performance data immediately. And with the Connectria-New Relic APM browser, you can see client-side performance in real-time so you can take actionable measures to identify bottlenecks and resolve them quickly.



1-800-781-7820 • 1-314-587-7000

info@connectria.com • www.connectria.com



## 24/7 Application Performance Monitoring & Management Features

Connectria's services include a comprehensive set of capabilities to help you build, deploy and maintain great web software. Below is a summary of features and services:

Application Performance Monitoring & Management:	Pro Features and Services
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### Service Details

24x7 Phone Support	Enterprise Only
Access to Tech Expert	Enterprise Only
Tech Support	Online, eMail, Phone
Metric Data Resolution	1 Minute
Metric Data Retention	Unlimited summary metrics, 3 months for others
Users	Unlimited
Team Collaboration Tools	Yes
Weekly Performance eMail	Yes
App Speed Index	Yes
Custom Dashboards	Yes
Detailed Reports	Yes

### End User Monitoring

Apdex Scores	Yes
Worst Transactions by User Disatisfaction	Yes
Real User Monitoring Overview	Yes
Real User Monitoring Analysis & Breakdown	Yes
Browser Transaction Tracing	Yes

### Application Monitoring

Application Response Times	Yes
Performance of External Services	Yes
Most Time Consuming Transactions	Yes
JVM Performance Analyzer (Java)	Yes
Application Map	Yes
Time Comparisons	Yes
Access to Performance Data API	Yes
Transaction Tracing	Yes

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**Application Monitoring, cont.**

Transaction Breakdown	Yes
Stack Trace Details	Yes
Track Individual Key Transactions	Yes
Deployment Analysis, History, and Comparison	Yes
<b>Database Monitoring</b>	
Time Spent in Database Calls	Yes
Database Call Response Time and Throughput	Yes
Top Database Operations	Yes
SQL Analysis	Yes
Slow SQL	Yes
<b>Infrastructure Monitoring</b>	
Server Resources Monitoring	Yes
Analysis of CPU, Disk, Memory and Network	Yes
Summary Server Process Metrics	Yes
Background Tasks	Yes
Background Jobs Transaction Analysis	Yes
<b>Availability &amp; Error Monitoring</b>	
Application Availability Monitoring and Alerting	Yes
Incident Detection and Alerting	Yes
Error Detection and Alerting	Yes
Error Analysis	Yes

**For More Information**

If you'd like to learn more about Connectria's Application Performance Monitoring & Management or to receive a quote, please call us at 1-800-781-7820 (Toll-free North America) or 1-314-587-7000 (International).

Our Solutions Architects are available 7 days a week to assist you with your APM questions or needs.


## ABOUT CONNECTRIA

Connectria provides award-winning cloud computing, managed hosting and custom hosting solutions for more than 1,000 customers in over 30 countries worldwide. We are experts in complex multi-vendor solutions, and we support the broadest range of technologies, managed services and security in the industry.

At the core of Connectria is our No Jerks Allowed® company philosophy. As The Jerk Free Company,® we've established a unique culture where every individual goes "the extra mile" to take care of our customers. Being The Jerk Free Company® extends beyond our people too. We make it easy to do business with us through flexible terms, scalable solutions and straight-forward pricing to serve the hosting needs of large and small organizations alike.



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HOSTING