

HIPAA/HITECH Compliant Hosting - Vendor Checklist

There are many vendors out there who offer HIPAA/HITECH Compliance Hosting services. To simplify your research process we picked out the top technical features and capabilities our customers typically require. Feel free to use this list to evaluate any hosting providers you are considering.

| Features | Connectria | Competitor | Extra Fee |
|---|------------|------------|-----------|
| SSAE-18 SOC 1 and SOC 2 Type II Certified Data Centers | Yes | | |
| 3rd Party Annual Assessment of 100% HIPAA/HITECH Compliance | Yes | | |
| Sign One Business Associate Agreement (No 3rd Parties) | Yes | | |
| Dedicated Security and Compliance Team | Yes | | |
| Annual HIPAA Assessment Support | Yes | | |
| Advanced 24/7 Data Center Security with Biometric Access Controls | Yes | | |
| 24/7 Support, Remote Hands and Online Customer Portal | Yes | | |
| 24/7/365 Security Operations Center (SOC) | Yes | | |
| Monitored Intrusion Detection Systems (IDS) | Yes | | |
| Server Intrusion Prevention (IPS) | Yes | | |
| Monitored Distributed Denial of Service (DDoS) Mitigation | Yes | | |
| Notification of Identified Security Incidents | Yes | | |
| Blocking and Logging of Unauthorized Access Attempts | Yes | | |
| Security Information Event Management (SIEM) | Yes | | |
| Centralized Log Monitoring with Event Correlation | Yes | | |
| File Integrity Management | Yes | | |
| On Demand and Monthly External Vulnerability Scans | Yes | | |
| In-House Security Services (No 3rd Parties) | Yes | | |
| Detailed Audit Tracking | Yes | | |
| 1-Hour Hardware Replacement SLA | Yes | | |
| 100% Network Uptime and 99.9% Server Uptime SLA | Yes | | |
| 100% Secure SLA | Yes | | |
| Encryption of Data at Rest (Encrypt Stored Data) | Yes | | |
| Encryption of Data in Transit (Includes 3 SSL Certificates) | Yes | | |
| Unmetered Encrypted Data Backups Stored Offsite | Yes | | |
| Two-Factor Authentication Included | Yes | | |
| Documented Data Destruction Services | Yes | | |
| Managed Firewall Protection and VPN Access | Yes | | |
| Server and Firewall Configuration Change Management | Yes | | |
| Virus, Worm, Trojan and Malware Protection | Yes | | |
| Proactive Operating System Security Patching | Yes | | |
| Root/Admin Level SSH or Remote Desktop Access | Yes | | |
| Automated O/S Installs and Updates | Yes | | |
| Managed DNS | Yes | | |
| HIPAA/HITECH Compliance on Amazon Web Services | Yes | | |
| HIPAA/HITECH Compliance on Microsoft Azure | Yes | | |

For additional information feel free to reach out to your sales representative directly or contact us at sales@connectria.com.

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