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System i Hosting Firm Taps CCSS for Systems Management

by Alex Woodie

CSS scored a big customer win recently when it announced Connectria, an outsourcing firm with more than 1,000 clients, will be using CCSS software to monitor and manage their System i servers.

Connectria has become a big name in System i outsourcing, and considers System i hosting one of its core specialties. Dozens, if not hundreds, of System i shops have outsourced their entire System i environments to Connectria, or just utilize the company and its nearly two dozen U.S. data centers for disaster recovery purposes.

Now, the St. Louis, Missouri, company is adopting software from systems management software vendor CCSS to help automate and streamline its System i operations. The outsourcer has chosen QSystem Monitor and QMessage Monitor to keep an eye on important i OS messages, track server performance metrics, and alert administrators to any problems.

The partnership with CCSS will benefit customers, says Rich Waidmann, president and CEO of Connectria. "Given our high degree of specialization in IBM iSeries environments, we clearly recognize the value CCSS brings to our data centers and customers," he says in a statement. "The CCSS QSM and QMM products enable Connectria to ensure the consistent reliability and performance that our iSeries customers expect."